

Welcome to Dhiraagu Gamers Guild (the “Platform”). This Agreement sets out the duties and responsibilities of DHIRAAGU and you related to the provision and use of the Dhiraagu Gamers Guild and services (together the “Services”). You agree to this Agreement and any future updates when you: (a) click to accept or agree to these terms; or (b) install or use the Platform or any part of it.

By using the Platform, you confirm that you accept the terms of this Agreement and any updates to them.

We may change this Agreement from time to time at our sole discretion. If we make any changes, we will let you know by posting the updates on the Platform, our website at www.dhiraagu.com.mv, or by other methods we choose. By continuing to use the Platform or Services, you agree to follow the updated Terms.

1. DEFINITIONS

1.1. In this Agreement:

“Agreement” means (a) these Service-Specific Terms of Use (the “Terms”); (b) the General Terms and Conditions for the Provision of Our Services available on our website www.dhiraagu.com.mv (“**General T&Cs**”), which apply to the Services in addition to these Terms, unless specifically excluded or contradicted here; and (c) any additional terms and conditions we may inform you of.

“DHIRAAGU” means Dhivehi Raajjeyge Gulhun Plc (C-0024/1988).

“Intellectual Property Rights” means copyrights (including software rights), patents, trademarks, trade names, service marks, business names (including Internet domain names), design rights, database rights, rights in confidential information (such as know-how, trade secrets, and inventions) and all other intellectual property rights (whether registered or not, including applications to register).

“Tournament Rules” means the rules set out in Annex 1 of these Terms.

“you” and “your” mean the person who subscribes to, purchases, and/or uses the Services, including anyone we reasonably believe is acting with your authority or knowledge.

“we” or “us” means DHIRAAGU and **“our”** has a corresponding meaning.

2. YOU WARRANT AND REPRESENT THAT:

- (a) you are at least 18 years old and can enter into contracts;
- (b) the information you provide about the Services is true, accurate, complete, and up to date. You must inform us of any changes to this information; and
- (c) any commitment you make in this Agreement not to do something includes a commitment not to allow anyone else to do it.

2.1. You are responsible for keeping your password secure and for all activities that occur under your account.

3. OUR SERVICE

3.1. Tournaments: We will host tournaments on the Platform from time to time. Your participation is subject to the Tournament Rules in Annex 1 and any specific rules for individual tournaments. By participating, you accept the Tournament Rules and any specific rules. If there is a conflict between the Tournament Rules and specific rules, the specific rules apply.

3.2. Creating Guilds: You can create and join guilds on the Platform. All members must follow any specific rules or instructions we provide. We may suspend or disband the guild and/or terminate your Service if any member violates these Terms or any rules or instructions.

3.3. Leaderboard: The leaderboard shows user performance and rankings based on activities we consider relevant. We do not guarantee it will be error-free. If you have concerns, contact our support team on the Platform.

3.4. DHIRAAGU Add-ons: We may introduce DHIRAAGU add-ons on the Platform. These add-ons are subject to the General T&Cs, specific terms for the add-ons, and any amendments.

4. CHANGES TO THE SERVICE

4.1. We may change, add, or remove features and content of the Services at our discretion, without notice.

4.2. We may discontinue any part of the Services for any reason or based on rights available to us.

5. INTELLECTUAL PROPERTY RIGHTS

5.1. The Service and its original content, features, and functionality are the exclusive property of DHIRAAGU and its licensors.

5.2. You are strictly prohibited from disassembling, decompiling, creating derivative works, reverse engineering, modifying, sublicensing, reproducing, copying, distributing, or using the Service or Platform for other purposes.

5.3. Breaches of this clause may infringe third-party copyrights, and you are responsible for any claims against us for such infringements caused by you or others using the Service.

6. DISCLAIMERS

6.1. We will make reasonable efforts to provide the Services.

6.2. You understand that the Service is provided "as is" and "as available," with no guarantees that it will meet your requirements or be uninterrupted, timely, secure, or error-free.

6.3. We will perform our obligations with reasonable care and skill according to industry best practices.

6.4. We do not guarantee that the Service will be free from faults or interruptions caused by factors beyond our control.

6.5. We do not guarantee that the data and content in the Service will be free of viruses or other harmful components. We are not liable for any damages or viruses that may infect your hardware or software.

6.6. Any advice or information from our employees, agents, or contractors does not create a warranty unless stated in this Agreement.

7. TERMINATION AND SUSPENSION

7.1. We may terminate this Agreement or suspend Services, with notice, if:

- (a) you fail to pay any amount due;
- (b) any required permit or license is refused, withdrawn, or terminated;
- (c) authorities require us to suspend Services;
- (d) you breach any provision of this Agreement;
- (e) you misuse the Service or infringe Intellectual Property Rights;
- (f) you provide false or unverifiable information;
- (g) unauthorised or unlawful use of the Platform or Services is suspected; or
- (h) we believe your use of the Service could create liability.

7.2. We may terminate any Service without cause with one month's prior notice.

7.3. We may suspend the Service immediately for maintenance or repair.

7.4. If we suspend a Service, we may also terminate this Agreement related to the suspension event.

7.5. We may reinstate the Services if you rectify any breach or the reason for suspension no longer applies.

7.6. Rights accrued before termination are not affected.

8. LIABILITY AND INDEMNITY

8.1. DHIRAAGU and its partners are not liable for indirect, incidental, special, consequential, or punitive damages, including loss of profits, data, or goodwill.

8.2. DHIRAAGU is not liable for losses related to:

- (i) your use or inability to use the Service;
- (ii) unauthorised access to personal information;
- (iii) interruptions to Service;
- (iv) bugs, viruses, or similar issues;
- (v) errors or omissions in content; or
- (vi) the conduct of third parties.

8.3. Our liability to you is limited to MVR15,000 for any event or related series of events.

8.4. You agree to indemnify and defend us against any costs or claims arising from your use of the Service, including legal expenses. This indemnity survives the termination of this Agreement.

9. PERSONAL DATA

9.1. We may retain your personal data for providing Services and legal obligations.

9.2. You consent to our use of your information for lawful purposes, including service provision, billing, and marketing.

9.3. You consent to us disclosing your information to third parties for purposes such as credit referencing, fraud detection, and legal requirements.

9.4. You grant DHIRAAGU the right to use, reproduce, and distribute your personal information, including your name, likeness, and content from the Platform for advertising and promotional purposes.

10. ADVERTISING AND PROMOTION

10.1. The Service includes commercial advertising. We reserve the right to send advertising and promotional content as part of the Service.

11. RESOLVING DISPUTES AND COMPLAINTS

11.1. For complaints or disputes, use the support features on the Platform.

11.2. Disputes will be resolved through conciliation and negotiation, and if unresolved, will be referred to the superior courts of the Maldives.

12. MISCELLANEOUS PROVISIONS

12.1. This Agreement and referenced documents represent the entire agreement and replace all previous agreements.

12.2. Maldivian laws apply to this Agreement. If any part of these Terms is illegal or invalid, it does not affect the rest of the Terms.

12.3. Claims related to the tournaments must be made individually, not as a class action, and class action rights are waived.

12.4. We are not responsible for delays or failures due to circumstances beyond our control.

12.5. You cannot transfer your rights or obligations under this Agreement without our written consent. We can assign our rights and obligations to another provider.

12.6. Failing to enforce any right does not waive that right or any other rights.

12.7. Notices must be in writing and delivered by hand, post, or fax. Notices are considered served on the date of delivery, or ten (10) days after posting.

ANNEX 1: TOURNAMENT RULES**REGISTRATION AND ELIGIBILITY**

1. Registration: Unless we tell you otherwise, registration slots are limited and accepted on a first-come, first-served basis until the registration deadline. Registration will close either when all slots are filled or on the registration deadline, whichever comes first.

Team Requirements

2. Once registered, players cannot be replaced for the rest of the tournament.

OUR TOURNAMENT RULES**Team Logo, Team Names, Player Names & Apparel**

3. Player names, team names, logos, and any other apparel must not include or suggest:

(a) vulgar, obscene, or unacceptable words or phrases according to Maldivian standards.

(b) content that violates anyone's moral or intellectual property rights; or

(c) content related to any direct competitor of DHIRAAGU or their products or services.

4. All names, logos, and apparel must be approved by our Officials before use. Changes to names or logos are not allowed unless pre-approved by our Officials. You are responsible for any claims related to your team's content.

Schedules, Timing of Matches

5. You will be given the schedule and timing of matches in advance. It's your responsibility to make sure your team is aware of these details and that players are available during tournament dates and times.

6. Our Officials can change the schedule and timing of matches at their discretion. We will inform you of any changes.

General Code of Conduct

7. Players must compete with sportsmanship and maintain a friendly, polite demeanour towards other participants and the public.

8. Harassment, hate speech, offensive language, cheating, tampering with others' belongings, and any unsportsmanlike behaviour will not be tolerated. Team members and their guests must respect everyone at the matches.

9. Each tournament will follow the official game rules. Any specific modifications or additional rules will be communicated to players before the tournament begins.

10. Violating these rules may lead to disqualification and a ban from future tournaments. Dhiraagu can penalize, disqualify, or remove any team member at any stage of the tournament.

PRIZE (IF APPLICABLE)

11. We may offer prizes for tournament winners. Prize details will be published on www.dgg.mv before the tournament starts.

12. Dhiraagu will decide the tournament winner(s). By participating, you agree that Dhiraagu's decision is final and cannot be disputed.

13. The winner(s) will be announced after the tournament. If there is a prize, we will try to present it as soon as possible.

14. You might need to provide identification to collect the prize. Any team member can collect the prize. If you do not collect the prize within 14 days of us informing you, we will make one additional attempt to contact you. If the prize is still not collected within 7 days

after this second notification, we reserve the right to deem that the prize has been forfeited.

15. Prizes are provided "as is" without any warranties. Prizes are non-transferable, non-refundable, and we do not accept returns or claims. You agree to waive any claims against us related to the prize.

ADDITIONAL TERMS

16. Our services are provided "as is" and "as available." We do not guarantee that the tournament will meet your needs or be uninterrupted, timely, secure, or error-free.

17. We are not liable for any indirect, special, incidental, or consequential damages related to the tournament. Our liability is limited to what is required by law, and no advice or information from us creates a warranty beyond these terms.

18. We can impose restrictions on your access to the tournament or change, suspend, or end any part of the tournament at any time.

19. Providing false information can lead to disqualification.

20. Our tournaments are not affiliated with any other parties unless we state otherwise.